

Nex-Tech NOC Cloud is a cutting-edge Network Management System (NMS) designed to provide seamless and efficient management of your network infrastructure. Whether you're a small broadband provider or a large carrier, our platform offers comprehensive tools and features to keep your network running smoothly.

## **Key Features**

#### 1. EASY ACCESSIBILITY

- Web Browser Access: Connect to your network management system from any web browser, anytime, anywhere.
- Mobile-Friendly Interface: Stay connected and manage alerts easily and guickly from your mobile device.

#### 2. REAL-TIME DATA & MONITORING

- Instant Network Data: Get up-to-the-minute information about your network's performance and status.
- Alarm Management: View, filter, and search through alarms to quickly identify and address issues.

#### 3. REPORTING

- · Detailed Reporting: Generate comprehensive reports to gain insights and improve network management.
- Daily Alarm Summary: Offers a comprehensive overview of all alarms triggered in the past 24 hours, enabling a proactive
  approach to network troubleshooting.

#### 4. INTEGRATED TICKETING SYSTEM

• Efficient Issue Tracking: Create, track, and manage support tickets directly within the platform for streamlined problem resolution.

### **5. NOTIFICATIONS**

- Multiple Channels: Receive instant notifications via voice, text, and email to stay informed of critical alarms and updates.
- · Escalation Layers: Add escalation alerts when notifications go unacknowledged.

## **Benefits**

- · Enhanced Flexibility: Manage your network efficiently from any location with web browser access.
- · Improved Response Times: Quickly identify and resolve network issues with real-time data and advanced alarm management.
- Informed Decisions: Utilize detailed reports and analytics to make data-driven decisions.
- Seamless Integration: Experience a unified approach to network management with our integrated ticketing system and multi-channel notifications.

# **GET STARTED TODAY**

Transform your network management experience with Nex-Tech NOC Cloud.

Nex-Tech NOC

Contact us to learn more or schedule a demo.

(785) 621-2974 carriers

nex-tech.com/carrier carriersales@nex-tech.com