How do I...?

Make my cell phone ring at the same time as my polycom:

Double click on the sergeant badge.



Click on Rules.

🙈 CommPortal			—		\times
< Back Messages and Calls	Contacts	l	Make Call	Kevin Karli	in 👻
Phone Status					^
Summary	Rules	Weekly Schedule	Special	Days	
	T				
When I receive a call					
 Ring my phone Forward to enter a number Send to voicemail 	•				
O Use my Tornado	✓ rules (or <u>set up</u>)	new rules)			
\bigcirc Handle depending on the time	or day				
Additional options					~
			<u>View A</u>	.ccount Set	tings

Click on Add New Set of Rules:

CommPortal			•			_		\times
K Back Mes	sages	and Calls C	ontacts		Make	Call	Kevin Ka	rlin 👻
Phone	Stat	tus						^
Summa	ry	Rule	es	Weekly Schedule	e	Special	Days	
Add New Set of Rules give you a active from the §	of Rules dvance Summa	Rename ed options for ha	ndling incomir	ng calls. You can c	hoose wh	Apply ich set o	Cancel f rules is	
Sets of Rules		Answering S	ervice					
Answering Service	×	Default: All ca	lls will be forw	arded to 625 7070				
College Bomb Threat	×			Edit Add N	ew Rule]		
KK and Aaron	×							
Lunch	×							\sim
						View A	Account Se	ettings

Choose a name for your new rule.

🙈 CommPortal			—		\times
< Back Mes	sages	and Calls Contacts Make	Call		
Choose a Pick a name v choose "Fami Name: Call Co	name which w ly Calls ell Simu	e for this new Set of Rules. ill help you remember what this Set of Rules does. For exa Only" or "Forward Urgent Calls". Iltainiously	imple, y	ou might	
Sets of Rules	_	Answering Service	UN	Countoon	
Answering Service	×	Default: All calls will be forwarded to 625 7070			
College Bomb Threat	×	Move Up Move Down Edit Add New Rule			
KK and Aaron	×				
Lunch	×				
			View	Account Se	ettings

Click on the rule you created and click edit.

ል CommPortal				_		\times
< Back Mess	ages a	and Calls Contacts	(Make Call	Kevin Ka	rlin 🗸
Phone S	Stat	us				^
Summary		Rules	Weekly Schedule	Special	Days	
Add New Set of Rules give you ad active from the <u>Su</u>	f Rules Ivanceo ummary	Rename d options for handling incor (tab.	ning calls. You can cho	Apply ose which set o	Cance f rules is	
Sets of Rules		Call Cell Simultainiously				
Answering Service	×	Default: All calls will ring y	our phone using the St	andard Rington	e	
Call Cell Simultainiously	×	Move Up Move Dow	/n Edit Add New	Rule		
College Bomb Threat	×		T			
KK and Aaron	×					~
				<u>View /</u>	Account S	<u>ettings</u>

Check the bullet ring more than one phone at the same time or in sequence. And press the next button.

Available - viveo Capable
CommPortal − □ ×
<u>A Back</u> Messages and Calls Contacts Make Call Kevin Karlin ✓
When no rules apply in the "Call Cell Simultainiously" set of rules
When no rules apply
○ ring my phone using the Standard Ringtone ▼
○ forward to enter a number
⊖ send to voicemail
○ play a reject message and reject the call
○ ask the caller to say their name before I accept the call
• ring more than one phone at the same time or in sequence
o ask the caller to say their name before ringing more than one phone at the same time or in sequence
< Back Next > Finish Cancel
View Account Settings

On the next screen you will tell the commportal what phones to ring. First one will be "My Phone" which is your polycom, click the add button to the right. Next add your cell number and click add also. If you want to ring any others you can also add them at this time.

🚵 CommPortal	_		Х
<u>A Back Messages and Calls Contacts</u> Make C			
		_	
When no rules apply in the "Call Cell Simultainiously" s	et of r	ules	
Choose which phones you would like to ring when no rules apply			- 1
Seconds into call: 0 30 60 90		120	
My Phone			
L 1			
			- 1
Phone Number: 735 8007			- 1
Ring my phone using the Standard Ringtone			- 1
If I don't answer or all lines are busy, forward to Voicemail			- 1
			_
< Back Next >	Finish	Cano	:el
KK and Karon A			
	View Ac	count Se	<u>ttings</u>

Click Finish and Apply.

🙈 CommPortal				_	
< Back Messages	and Calls	Contacts			
When no rules	apply in	the "Call Ce	ell Simultaini	iously" set of	rules
Choose which phones	you would	like to ring when n	o rules apply		
Seconds into call:	0	30	60	90	120
My Phone			44		×
735 8007	44		0		×
Phone Number: enter	a number	Start: 0	End: 60	Add	
Ring my phone using	the Standa	rd Ringtone 🗸		L	
If I don't answer or all	lines are bu	sy, forward to Voi	cemail	-	
			< Back	Next > Finis	h Cancel
KK and Aaron	_				
				View /	Account Settings

🙈 CommPortal			—		×
< Back Message	es and Calls Contacts	Make	Call	Kevin Karli	in 👻
Phone Sta	atus				^
Summary	Rules Week	dy Schedule	Special	Days	
Add New Set of Ru Rules give you advar active from the <u>Sumn</u>	es Rename ced options for handling incoming calls nary tab.	. You can choose wh	Apply hich set of	Cancel rules is	
Sets of Rules	Call Cell Simultainiously				
Answering 3 Service	Default: All calls will ring more than	one phone			
Call Cell Simultainiously	Move Up Move Down Edi	t Add New Rule			
College Bomb 🔰 Threat	C				
KK and Aaron	:				~
			<u>View A</u>	ccount Set	tings

Click on the summary tab, check the bullet Use my Call Cell Simultaneously rule and click apply. It should now start ringing your cell at the same time as you polycom phone.